

## Hackney Carriage Fares with effect from 25 February 2026

	Amount charged at the start of the journey	Incremental charge thereafter	Actual cost of a running mile	Waiting time charged at	Definition
<b>Rate 1</b>	<b>£3.30</b>	<b>£0.20</b> every 124 yards	<b>£2.84</b>	<b>£0.20 every 24 seconds</b>	<b>Rate 1:</b> Mon – Fri, 7am to 8pm
<b>Rate 2</b>	<b>£3.95</b>	<b>£0.25</b> every 124 yards	<b>£3.55</b>	<b>£0.25 every 24 seconds</b>	<b>Rate 2:</b> Mon – Fri, 8pm – 7am <u>and</u> all day Saturday and Sunday
<b>Rate 3</b>	<b>£5.00</b>	<b>£0.30</b> every 124 yards	<b>£4.26</b>	<b>£0.30 every 24 seconds</b>	<b>Rate 3:</b> 00.01 – 07.00hrs the day after on all Cheltenham race days, Christmas day, Boxing day, Good Friday, Easter Sunday and all UK public bank holidays.

### Extras applicable to all rates - charged at the driver's discretion:

- 25p for each additional passenger
  - 1<sup>st</sup> passenger: no extra charge
  - 2<sup>nd</sup> passenger: add 25p
  - 3<sup>rd</sup> passenger: add another 25p
  - 4<sup>th</sup> passenger: add another 25p
  - 5<sup>th</sup>, 6<sup>th</sup>, 7<sup>th</sup> and 8<sup>th</sup> passengers: add another 75p each
- Prams, Pushchairs, Zimmer Frames and Wheelchairs – NO CHARGE
- Service animals NO CHARGE
- Small packages/laptop bags add 25p
- 2x Shopping bags add 25p
- Medium package/small luggage (Cabin Size) add 50p
- Large packages/large luggage (Hold luggage size) add £1
- Bicycles (Estate Cars only) and non-assistance animals (carried at drivers' discretion) £1



**CHEL TENHAM**  
BOROUGH COUNCIL

**Licensing Section, Municipal Offices, Promenade,  
Cheltenham, GL50 9SA**

**Tel: 01242 264135**

Email: [licensing@cheltenham.gov.uk](mailto:licensing@cheltenham.gov.uk)  
Web: [www.cheltenham.gov.uk/licensing](http://www.cheltenham.gov.uk/licensing)

### **Passenger information and conditions of hire**

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £75.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion